

### OUR VISION

To create an organization that is dedicated to making a difference in the lives of individuals and families within our community, values employees, and is well-managed, solvent, and recognized by our community as a quality investment.

### OUR MISSION

Middle Flint Behavioral HealthCare provides cost-effective, quality treatment, consultation, education and support services to individuals with addictive, emotional, behavioral and/or developmental issues. Individual and family needs are met through professional, confidential and therapeutic collaboration.

### OUR COMMITMENT

Middle Flint Behavioral HealthCare is committed to making a difference in the communities we serve. Our services are confidential and provided to individuals regardless of age, gender, race, national origin, religion, sexual orientation, disability or ethnicity. No individual is denied services based upon inability to pay.

### GOVERNANCE AND OVERSIGHT

All services are provided under the governance of the Middle Flint Behavioral HealthCare Community Service Board. The Board consists of representatives appointed by the eleven (11) counties served. The agency is overseen by numerous federal, state, and private regulatory entities to ensure that quality care is provided to individuals served.

*Middle Flint Behavioral HealthCare is an entity of the Georgia Department of Behavioral Health and Developmental Disabilities.*

### Information and Referral

(229) 931-6988

### Administrative Offices

(229) 815-5454

Visit our website at

[www.middleflintbhc.org](http://www.middleflintbhc.org)



Middle  
Flint

BEHAVIORAL HEALTHCARE

P.O. Box 1348  
415 North Jackson Street  
Americus, GA 31709



### Community Partners in Treatment - Support - Inclusion

Serving individuals and families in Crawford, Crisp, Dooly, Houston, Macon, Marion, Peach, Schley, Sumter, Taylor and Webster Counties



Middle Flint Behavioral HealthCare offers a variety of behavioral health services tailored to meet individual needs and preferences.

## **MEDICAL AND CLINICAL SERVICES**

**OUTPATIENT SERVICES:** Counseling, medication, pharmacy, psychiatric and group therapy services are provided to adults and children with mental health and/or substance abuse issues throughout our eight (8) county area.

**CRISIS STABILIZATION UNIT:** The agency operates a 14-bed acute intervention inpatient unit in Warner Robins for mental health urgencies.

**INTERVENTION AND RECOVERY:** The agency's Intervention and Recovery Unit ensures the delivery of residential, community support, community integration and community liaison services. Individuals enrolled in these services are assisted in strengthening independent living skills and developing positive community relationships. Children and adolescents may receive case management services.

**AFTER-SCHOOL/SUMMER ENRICHMENT PROGRAM:** Individual and group counseling, as well as training services, are provided to children ages 6-15 in a clubhouse setting. Community outings are incorporated as part of the enrichment program and parent involvement is encouraged.

**INTENSIVE OUTPATIENT/DAY PROGRAM SERVICES:** Day Program Services are provided in four locations. New Beginnings, located in Americus, provides intensive outpatient and recovery services for individuals with substance abuse related needs. Phoenix House is a peer support program for individuals with mental health needs and is located in Cordele. Breezeway, located in Americus, provides psychosocial rehabilitation services, peer support, and Whole Health Action Management for individuals with mental health issues. Transformations, located in Warner Robins, provides peer support and psychosocial rehabilitation services

for individuals with mental health needs. Fresh Start and Women's Treatment and Recovery Support (WTRS), also located in Warner Robins, provide intensive outpatient and recovery services to individuals with substance abuse needs.

**ADDICTION RECOVERY SUPPORT:** The New Life Addiction Recovery Support Center is a state-funded program which is free and open to individuals 18 years of age and older who have a self-reported history of substance use challenges. Services are provided in a non-clinical setting and led by those in long term recovery. Services include: recovery coaching, support groups, holistic options, social support activities, as well as linkage to job resources.

**HOMELESS PREVENTION:** Homeless Prevention is provided through our Shelter Plus Care Program. Through special funding, the agency assists in ensuring that housing and community support are available for individuals who are homeless or at imminent risk.

**SUBSTANCE ABUSE PREVENTION:** Substance Abuse Prevention is a federally-funded program which provides education services in efforts to prevent alcohol abuse. The program is available to all individuals, with special emphasis on young adults.

**HIV PREVENTION:** The HIV Prevention Program is a federally-funded service managed by a medical staff providing education, counseling, and training for ongoing public awareness within the community. Confidential HIV testing is available to the public at no charge.

## **DEVELOPMENTAL DISABILITY SERVICES**

**COMMUNITY ACCESS SERVICES:** Community Access Services are provided for adults eighteen years of age or older in Crawford, Crisp, Houston, Peach, Taylor and Sumter Counties. Services are designed to meet skill building and community integration needs in an effort to help individuals secure and maintain employment, build relationships and make independent decisions.

**FAMILY SUPPORT SERVICES:** Family Support Services are provided for children (two years of age and older) and adults with developmental disabilities who live within a family unit. The goal of Family Support is to sustain and enhance the quality of family life so that the disabled individual can remain within a nurturing family or in their own home, minimizing the need and cost of out-of-home placement.

**COMMUNITY RESIDENTIAL SERVICES:** The agency's Community Residential Services Program provides and promotes a home setting for individuals with developmental disabilities. Individuals are assessed to identify strengths and needs, in order to prevent and alleviate the need for institutionalization. Training and support are tailored to each individual to assist them in reaching their optimum level of functioning within the community.

## **ADMINISTRATIVE SUPPORT**

Administrative Support of our clinical service delivery system is provided by dedicated, capable and experienced staff members who ensure attention to the day-to-day operational details.

**BRIDGE SERVICE UNIT:** Staff in our Bridge Service Unit oversee utilization management, billing and authorizations, internal and external audits, accreditation and licensure, policies and procedures, compliance, data management, information technology, fleet and facility management, as well as training of agency staff.

**FINANCE DEPARTMENT:** Staff in the Finance Department ensure day-to-day management of accounts receivable, accounts payable, client fund management, payroll, contracts and centralized purchasing.

**HUMAN RESOURCES:** The Human Resources Department manages agency recruitment, disciplinary issues, fringe benefits, the electronic time-keeping system, as well as personnel actions for over 300 employees.